

FREQUENTLY ASKED QUESTIONS (FAQ) CENTRE OF BUSINESS EXCELLENCE (CBE)

CATEGORY	QUESTIONS	ANSWERS
General Information	What is the Centre of Business Excellence (CBE)?	The Centre of Business Excellence (CBE) at Universiti Malaya’s Faculty of Business and Economics offers professional training, leadership development, and mobility programmes. We focus on upskilling professionals and providing industry-relevant learning experiences.
	Is CBE affiliated with HRD Corp?	Yes, we are HRD Corp-registered , allowing Malaysian employers to claim the HRD Levy for our eligible training programmes.
Programmes Offered	What types of programmes does CBE offer?	<p>We offer a range of professional development programmes:</p> <ul style="list-style-type: none"> • Executive Development Programme (EDP) – For senior professionals focusing on leadership and decision-making. • Middle Management Development Programme (MMDP) – For middle managers to enhance leadership and operational skills. • Strategic Global Manager Programme (SGMP) – For senior managers addressing global business strategies. • MyTech Program – Technical Leadership Development – For technical personnel to merge technical expertise with business strategy. • Short-Term Mobility Programmes – International programmes like Study Visits and Summer Programmes. <p>For a full list of programmes and details, please refer to the brochure on our website https://fpe.um.edu.my/centre-of-business-excellence-cbe-um</p>
	Can the training modules be customized?	Yes – We customize training modules to meet your organization’s specific needs. For further details, please refer to our brochure at https://fpe.um.edu.my/centre-of-business-excellence-cbe-um and/or contact us to discuss tailored solutions.
	What short-term mobility programmes are available?	<ol style="list-style-type: none"> 1. Study Visit Programme – A half-day learning experience covering Malaysia’s economy, business strategies, and cultural insights. 2. Summer Programmes – Designed for international students to explore Malaysia’s academic and cultural landscape: <ul style="list-style-type: none"> • 1-Week Summer Programme – A fast-track immersion with lectures and cultural activities. • 3-Week Summer Programme – A comprehensive

CATEGORY	QUESTIONS	ANSWERS
		<p>experience with academic learning, industry visits, and cultural excursions.</p> <p>For more information, please view the brochure on our website https://fpe.um.edu.my/centre-of-business-excellence-cbe-um</p>
Eligibility & Enrolment	Who can participate in these programmes?	<p>Our programmes are open to:</p> <ul style="list-style-type: none"> • Corporate professionals at all levels (senior executives, middle managers, technical personals). • Organizations looking to upskill employees via HRD Corp-claimable training. • International students seeking global exposure through study visits or summer programmes.
Programme Structure & Delivery	What is the duration of the programmes?	<ul style="list-style-type: none"> - Executive Development Programme (EDP): 6–12 months - Middle Management Development Programme (MMDP): 2-3 days per module (10 modules) - Strategic Global Manager Programme (SGMP): 2-3 days per module (6 modules) - MyTech Program: 1-2 years with modular delivery every 4 months - Study Visit Programme: Half-day session - Summer Programmes: 1-week or 3-week options.
	What teaching methods are used?	<p>We use a blended learning approach, including:</p> <ul style="list-style-type: none"> • MBA-style lectures • Interactive group discussions and case studies • Practical exercises and real-world simulations • Customized content tailored to client needs.
Fees & Certification	How much do the programmes cost?	Programme fees vary depending on content and duration. For the latest pricing information, please contact us directly.
	Do participants receive a certification?	Yes – All participants will receive a Certificate of Completion signed by the Dean of the Faculty of Business and Economics, Universiti Malaya , upon successful completion.
Contact & Further Information	Where can I get more information?	<p>For further information, you may reach us via:</p> <ul style="list-style-type: none"> • Email: cbe17@um.edu.my • Phone: +603-7967 3906 • Website: https://fpe.um.edu.my